

# **Accessibility statement for Hilborough Parish Council – February 2026.**

This accessibility statement applies to Hilborough Parish Council Website.

This website is run by Hilborough Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts using browser or device settings
- zoom in up to 400% without the text spilling off the screen
- navigate most of the website using a keyboard or speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

## **How accessible this website is:**

We know some parts of this website are not fully accessible:

- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- live video streams do not have captions
- you cannot skip to the main content when using a screen reader
- there's a limit to how far you can magnify the map on our 'contact us' page

## **Feedback and contact information**

If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: Tiffany Cox, Parish Clerk and RFO via email

([hilboroughparishclerk@gmail.com](mailto:hilboroughparishclerk@gmail.com)) or call 07517766286

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille please call or email the information provided above.

We'll consider your request and get back to you in 14 days.

If you cannot view the map on our 'contact us' page, call or email us [hilboroughparishclerk@gmail.com](mailto:hilboroughparishclerk@gmail.com) for directions.

### **Technical information about this website's accessibility**

Hilborough is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

### **Non-accessible content**

The content listed below is non-accessible for the following reasons.

- some PDF documents are not fully accessible to screen reader software
- some PDFs are embedded in the page and so are not fully accessible

### **Disproportionate burden**

Some PDF documents are not fully accessible to screen reader software. We've assessed the time required to fix the issue and we believe that doing so now for all documents would be a disproportionate burden within the meaning of the accessibility regulations. We will review this at our next accessibility review.

### **Content that's not within the scope of the accessibility regulations**

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services.

Any new PDFs or Word documents we publish will aim to meet accessibility standards.

### **Enforcement procedure**

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

### **Preparation of this accessibility statement**

This statement was prepared on 12/02/2026. It was last reviewed on 12/02/2026.